

Cookie Policy

Last updated: 2025-05-06 | Redeco Hosting | Cookie Policy

This Cookie Policy explains how Redeco Hosting, a trade name of Redeco IT Group B.V. ('Redeco Hosting', 'we', 'us', 'our'), uses cookies and similar technologies on our websites, including www.redecohosting.com and the Client Area. It also explains how you can manage your cookie preferences.

This Cookie Policy should be read alongside our Privacy Policy, available at <https://redecohosting.com/legal>.

1. Who We Are

Redeco Hosting (Redeco IT Group B.V.)

Emmasingel 13, 6001 BA Weert, The Netherlands

KVK: 98981870 | VAT: NL004975160B94

Email: info@redecohosting.com | Phone: +31 85 060 46 71

Website: <https://redecohosting.com>

2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone, or tablet) when you visit a website. They are widely used to make websites work correctly, remember your preferences, and provide basic analytics information to site operators.

Some cookies are deleted when you close your browser ('session cookies'). Others remain on your device until they expire or you delete them ('persistent cookies').

3. Why We Use Cookies

Redeco Hosting uses cookies for the following purposes:

- To keep you logged into the Client Area during your session;
- To protect our website and your account against security threats such as cross-site request forgery (CSRF);
- To remember your preferences, such as language settings;
- To store your cookie consent choice;
- To understand how visitors use our website, so we can improve it (analytics).

We do not use cookies for advertising or to track your activity across other websites.

4. Categories of Cookies We Use

4.1 Strictly Necessary Cookies

These cookies are essential for our website and Client Area to function. Without them, you cannot log in, navigate securely, or use core features. These cookies do not require your consent under applicable law and cannot be disabled without breaking the service.

4.2 Functional Cookies

These cookies remember your preferences (such as language settings) to improve your experience. They are not strictly necessary but make the website more convenient to use. We place these cookies based on your consent, or where we have a legitimate interest in providing a consistent user experience.

4.3 Analytics Cookies

We use Google Analytics to understand how visitors interact with our website — for example, which pages are visited most often, how long visitors stay, and where they come from. This helps us improve our website and services. Analytics data is collected in anonymised or aggregated form wherever possible and does not identify you personally. We only place analytics cookies with your consent.

We do not use marketing, advertising, or tracking cookies. We do not share data with advertising networks.

5. Cookies We Use

The following cookies are currently used on www.redecohosting.com and the Client Area:

Cookie name	Category	Purpose	Duration	Provider
_session	Strictly necessary	Maintains your login session in the Client Area	Session (deleted when browser is closed)	Redeco Hosting
csrf_token	Strictly necessary	Protects against cross-site request forgery attacks	Session	Redeco Hosting
language	Functional	Remembers your preferred language setting	1 year	Redeco Hosting
cookie_consent	Strictly necessary	Stores your cookie consent preferences	1 year	Redeco Hosting
_ga	Analytics	Google Analytics — tracks unique visitors and usage patterns (anonymised)	2 years	Google LLC
ga*	Analytics	Google Analytics — session tracking identifier	2 years	Google LLC

This list may be updated when we add or remove functionality. The latest version is always available at <https://redecohosting.com/legal>.

6. Third-Party Cookies

We use Google Analytics, provided by Google LLC. Google may process analytics data in the United States. We have enabled IP anonymisation in Google Analytics, meaning your IP address is truncated before any processing. This processing is covered by Standard Contractual Clauses between Google and Redeco Hosting.

Google's privacy policy is available at <https://policies.google.com/privacy>.

We do not use any other third-party cookies and do not embed social media plugins, advertising networks, or tracking pixels on our website.

7. Managing Your Cookie Preferences

7.1 Cookie Banner

When you first visit our website, we display a cookie banner asking for your consent for non-essential cookies (functional and analytics). You can accept all, accept only strictly necessary, or customise your preferences. Your choice is stored in a cookie for one year.

7.2 Changing or Withdrawing Consent

You can change or withdraw your cookie consent at any time by clicking the 'Cookie Settings' link in the footer of our website. You can also clear cookies directly in your browser settings.

7.3 Browser Settings

Most web browsers allow you to control cookies through their settings. You can typically block all cookies, delete existing cookies, or receive a notification before a cookie is placed. Please note that disabling strictly necessary cookies will prevent you from logging in to the Client Area and using certain features of our website. Instructions for managing cookies in common browsers:

- Google Chrome: <chrome://settings/cookies>
- Mozilla Firefox: <about:preferences#privacy>
- Microsoft Edge: <edge://settings/privacy>
- Apple Safari: Preferences > Privacy

7.4 Opt-Out of Google Analytics

You can opt out of Google Analytics tracking across all websites by installing the Google Analytics Opt-out Browser Add-on, available at <https://tools.google.com/dlpage/gaoptout>.

8. Legal Basis for Cookie Processing

We process cookies on the following legal bases under the GDPR and the Dutch Telecommunications Act (Telecommunicatiewet):

- Strictly necessary cookies: legitimate interest and contractual necessity (Art. 6(1)(b) and (f) GDPR) — these cookies are required for the service to function and do not require consent;



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- Functional and analytics cookies: consent (Art. 6(1)(a) GDPR) — these are only placed after you have given your consent via the cookie banner.

9. Data Retention

Personal data collected via cookies (such as anonymised IP addresses for analytics) is retained in accordance with our Privacy Policy. Analytics data is retained in Google Analytics for 14 months. Session cookies are deleted when you close your browser. Persistent cookies expire as specified in the cookie table in Section 5.

10. Changes to this Cookie Policy

We may update this Cookie Policy from time to time to reflect changes to the cookies we use, third-party services, or legal requirements. The 'Version' date at the top of this document indicates when it was last revised. Significant changes will be communicated via a notice on our website. The latest version is always available at <https://redecohosting.com/legal>.

11. Contact

If you have any questions about this Cookie Policy or how we use cookies, please contact us:

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